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The ebook is fantastic and great. It really is basic but unexpected situations within the fifty percent in the book. Its been written in an exceptionally basic way in fact it is only after i finished reading through this ebook by which actually modified me, modify the way in my opinion.

(Ms. Donna Parker MD)

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Bloomsbury Information Ltd, United Kingdom, 2011. Hardback. Book Condition: New. 232 x 154 mm. Language: English . Brand New Book. Effective Operations and Performance Management is a multi-author volume, written by practitioners and academics in their respective fields of expertise including Andrew Mayo, Subir Chowdhur, Andrew Cox and Leslie L. Kossoff providing coverage in all aspects of operations and performance within a company. The book addresses measuring and managing operational issues, providing you with a solid platform from which to develop strategies and grow your business. It includes over 30 chapters covering the management of operations and performance. It offers you a rich vein of thought leadership and best practice and practical step-by-step guides on methods to improve operational robustness and measure performance. There are a range of Checklists including Performing a Skills Gap Analysis, The Triple Bottom Line, Using and Understanding Financial Ratios for Analysis, Applying Stress-Testing to Business Continuity Management plus much more.

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