

Church Quality: Why Excellence in the Local Church Is Essential for Growth (Paperback)



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Reviews


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(Prof. Christelle Stark III)

CHURCH QUALITY: WHY EXCELLENCE IN THE LOCAL CHURCH IS ESSENTIAL FOR GROWTH (PAPERBACK)



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Patricia Lotich, United States, 2014. Paperback. Book Condition: New. 214 x 149 mm. Language: English . Brand New Book ***** Print on Demand *****.Quality management - a discipline that started in the manufacturing industry has migrated to service industries such as hospitality, hotels and health care. As these industries have embraced quality management practices, we as consumers have developed higher expectations for positive, error-free service experiences. Because of this phenomenon, there is increased pressure on non-profit and church organizations to make excellence a guiding principle of managing operations - and who more than then the church should be doing things with excellence! This book is perfect for anyone who manages the day-to-day operations of a non-profit, ministry or church. With easy to understand illustrations, this book provides practical steps to improve how the process of work gets done. Whether the process is improving the process to recruit, train and schedule volunteers, or streamlines the children s ministry check-in process, this book offers practical tips and tools with real life examples and much more!.

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